Auto Glass Installation Terms and Conditions

By authorizing auto glass installation or repair by Mesko Glass, the customer agrees to the following terms and conditions:

1. Safety & Drive-Away Time

Mesko Glass follows industry standards for safe drive-away time after windshield installation. However, weather conditions may impact curing time. The customer agrees not to operate the vehicle until the recommended safe drive-away time has passed.

2. Pre-Existing Damage

Mesko Glass is not responsible for pre-existing rust, corrosion, damage to paint, trim, upholstery, or other vehicle components. If rust or structural damage is discovered during installation, additional charges may apply or the installation may be declined.

3. Airbags, Sensors & ADAS Calibration

Many modern vehicles include sensors, cameras, or Advanced Driver Assistance Systems (ADAS) connected to the windshield or other auto glass. Mesko Glass offers in-house ADAS recalibration services for most makes and models. If recalibration is required, it will be performed during or after installation. If a vehicle requires a dealership-specific recalibration, Mesko Glass will notify the customer accordingly.

4. Glass Breakage During Removal

During removal, existing glass may shatter. Mesko Glass is not responsible for damage to old glass during the removal process.

5. Water Leaks & Warranty

Mesko Glass offers a limited 12-month warranty on workmanship for water leaks, air noise, or adhesive issues due to installation. This warranty is void if the vehicle has pre-existing rust or damage in the pinch weld/frame, aftermarket modifications, or if the vehicle is later damaged.

6. Glass Quality

Replacement glass used by Mesko Glass meets or exceeds DOT safety standards. OEM branding is not guaranteed unless specifically requested and quoted.

7. Mobile Service Limitations

Vehicles must be parked on a flat, clean, and dry surface. Installations may be rescheduled due to weather. Mesko Glass is not responsible for damage due to poor vehicle condition, hidden rust, or loose moldings.

8. Customer Responsibility

The customer must provide accurate vehicle information, including VIN and features like rain sensors or heated glass. Incorrect information may delay service or result in added charges.

9. Payment

Payment is due at the time of service unless otherwise agreed in writing. Customers are responsible for deductibles and non-covered insurance charges.

10. Chip Repairs

Chip repairs are intended to prevent further cracking but may not be cosmetically perfect. Mesko Glass is not responsible if a windshield cracks or breaks during the chip repair process.

By signing below, you acknowledge and agree to the terms listed above.

Customer Name: _____ Date: _____

Vehicle Year/Make/Model: _____

Customer Signature: _____

Mesko Glass Representative: _____

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